How hospice works

VITAS will assign a specially trained team to help you cope with illness. The team includes:

• A hospice physician with expertise in pain and symptom management
• A nurse to supervise and execute the plan of care
• Hospice aides for personal assistance
• Chaplains to provide pastoral care
• Social workers to address emotional, financial and social stresses

A patient’s personal doctor can continue to direct care.

Other hospice services

The Medicare hospice benefit covers 100 percent of VITAS’ services. VITAS charges no co-payments. All products and services in the hospice plan of care are paid for by VITAS, including:

• Prescription drugs, over-the-counter medications, medical equipment and supplies related to the patient’s terminal illness
• Physical therapy, occupational therapy, speech therapy and dietary counseling for palliative purposes
• Lab and diagnostic tests necessary to achieve optimum palliative care
• Inpatient care for pain and other symptoms that cannot be managed at home
• Bereavement services for the family for at least one year after the patient’s death
Clinicians: Download the VITAS app

- Provides immediate access to hospice clinical guidelines
- Offers one-touch referral capability
- No referral paperwork
- Puts you in immediate contact with a VITAS admissions professional if you prefer

Go to VITASapp.com

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Medicare continues to cover any health problems not directly related to the terminal illness. The hospice medical team determines what care is directly related to the terminal illness. Hospice patients or their families should contact their hospice team before receiving or scheduling new medical services or procedures, to ensure the service is covered.

Comparing hospice providers

All hospice organizations are reimbursed in the same way, so they do not compete on cost. It is the quality of service that differentiates one hospice from another.

Here’s what VITAS offers:

- Care in the home, wherever the patient calls home
- Continuous care in the home for up to 24 hours a day when medically necessary
- Inpatient hospice care when symptoms cannot be managed in the home
- Full-time physicians dedicated to caring for hospice patients and families
- Direct access to clinical staff up to 24 hours a day, seven days a week—even on holidays
- 24/7 response to hospice referrals or requests for a hospice evaluation

We’re here for you

When someone becomes seriously ill, it can be difficult to know where to turn. VITAS can help.

For more information, call 800.723.3233 or visit VITAS.com