

# Check the Facts. Choose the Hospice That's Right for You.



All hospice providers are reimbursed the same way, but services vary. Use this handy checklist to compare VITAS services with those of other hospice providers.

Hospice Name:			VITAS
<b>Services: Does the hospice provide ...</b>			
• All four types of care: home care, continuous care, inpatient care, respite care?			✓
• Timely delivery and maintenance of home medical equipment (hospital bed, oxygen, wheelchair, supplies, etc.)			✓
• Regular visits by an assigned team of hospice professionals?			✓
• Shifts of bedside continuous care for up to 24 hours when medically appropriate?			✓
• Pain and symptom management?			✓
• 24/7 hotline staffed by a hospice clinician for by-phone and by-the-bedside support?			✓
• Charity care offered to patients with limited or no medical insurance coverage?			✓
• A 40-year track record of hospice experience?			✓
<b>Team members: Does the hospice team include ...</b>			
• Hospice-trained physicians, nurses, aides, social workers, chaplains, bereavement specialists and volunteers?			✓
• Bilingual staff?			✓
<b>Support: Does the hospice offer ...</b>			
• Appropriate care that honors the traditions, cultures and beliefs of specific communities (e.g., veteran, Jewish, African American, Hispanic, Haitian, Asian, LGBTQ)?			✓
• Alternative care settings if home is not an option?			✓
• Help creating advance directives, living wills and other end-of-life plans?			✓
• Complementary services (music therapy, pet visits, reiki, acupuncture, massage, etc.)?			✓
• Support and resources for coping with anticipatory grief and family bereavement following a death?			✓
<b>Resources: Does the hospice allow patient/family to ...</b>			
• Talk to previous clients about their experiences?			✓
• Be involved in decisions about the care plan?			✓
• Include the family doctor/primary care physician in the care plan?			✓



Ask questions. Then choose the hospice program that's right for you.

Choose VITAS • 800.723.3233 • VITAS.com  